

telematic



mini bems



## Minibems connected service

Telematic delivers unparalleled access to insightful data that allows comprehensive remote monitoring, diagnosis, and management of heat networks, reducing the time and cost of unplanned maintenance.

It's a 24/7/365 platform that enables specialist heating and hot water advisers to support customers, engineers and provide hassle-free heating to residents.

## Features

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Real-time remote management

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Remote emergency breakdown triage

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Automated fault identification

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Specialist diagnosis and troubleshooting

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Remote HIU control

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Full maintenance reporting

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Performance targeting with data science

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24/7/365 resident help desk for heating and hot water support

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Fault and warning dashboard

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Smartphone app for remote heating control\*

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Predictive analytics\*

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Resident remote heating control app\*

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Secure Web Portal Access

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Freephone 0800 number

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\*New feature coming 2022



**For more information, please visit [www.minibems.com](http://www.minibems.com)  
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